



Cynthia Valenzuela Ruiz.

Licenciado en Química con especialidad en Alimentos. Universidad La Salle. México, DF. 1990-1994.

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SUMMARY OF QUALIFICATIONS

- 10 years prior management experience. In industry
- Personal Management
- Experience in Continuous Improvement methods such as 6 sigma, kaizen and quality Systems.
- Experience in indicator deployment using Balanced Scorecard and Hoshin Kanri methods
- Experience in implementing 5s program and 5MCR
- Experience in quality control methods for water treatment, laboratory analysis for beverages, microbiology and metrology.
- Use of ms project, ms office, minitab for statistic analysis.
- English intermediate
- French basic
- Analytical, troubleshooting, excellent communication skills, leadership abilities, good working attitude, good team attitude, flexible, high stressed situations, multiple task, able, responsible, specific attention to detail.

ACCOMPLISHMENTS

- Implementation of Incident Management and Crisis Resolution program in Yeli de Acapulco in 2008
- Certification as a black belt in 2008
- Certification as a leader auditor in quality systems in 2005
- Certification of the Coca-Cola Quality System in Planta Toluca CMA in 2004
- Certification of the Coca-Cola Quality System in Planta Toluca FEMSA in 2000

DEGREES

- Black Belt. Grupo Consult. 2008
- Human Resources. Instituto Tecnológico y de Estudios Superiores de Monterrey. Monterrey, NL 2001.

- *Supply Chain Management. Instituto Tecnológico y de Estudios Superiores de Monterrey. Monterrey, NL 2001.*
- *English translator. Instituto Anglo Mexicano de Cultura, A. C. México, DF. 1995.*

MAIN PROJECTS

As a teammate of Mr. Jorge Sanchez in the projects below:

1. Translation into Spanish for WBT General Motors online courses. July 2009.
 - *Multiple diagnostic interface familiarization.- This course covers common characteristics of the NDS including NDS Setup Software, NDS/On Vehicle operation, and the Service Programming System Procedure. 10,000 words.*
 - *Waterleak and windnoise.- This WBT course covers how to identify and repair vehicle water leaks and windnoise concerns. 18,000 words*

2. Translation into Spanish for Bridgestone . July 2009.
 - *For an opinion survey on how the colleagues of the company perceive the Bridgestone brand, the Corporate Philosophy and the leverage of knowledge and connection. 3,000 words.*

3. Revision of translated English into Spanish texts for WBT General Motors online courses. July 2009..
 - *GM Moveable roof systems.- This WBT component will explain basic hydraulic and electrical theory behind moveable roof operation. 10,000 words.*
 - *Hybrid introduction and safety. This course covers the 42 volt GM hybrid system and the safe practices required to serve it. 15,000 words.*
 - *Hybrid vehicles. - This course introduces the basic theory and fundamental operation and services of the hybrid system. 11,000 words.*
 - *Two mode hybrid 3000 volt battery system. -This course introduces the GM two mode hybrid battery and discusses its main components and system operation. 15,000 words.*
 - *Two mode hybrid. Intro and safety.- This course introduces the GM two mode hybrid rear wheel drive vehicle. 11,000 words.*
 - *Entertainment systems.- Part one of three part WBT component covers the theory, components, operation and service of basic GM radic systems. 11,500 words.*
 - *Entertainment systems 3.- Part 3 of this WBT component covers navigation systems and XM satellite radic. 10,000 words.*
 - *Two mode hybrid supporting systems. Theory and operation.- This course introduces the GM technician to the two mode hybrid rear wheel drive engine, heating ventilation and air conditioning systems, the power electronics cooling system, the electric power steering system and the braking system. 17,000 words.*

REFERENCES

Mr. Jorge Sanchez . jsv444@hotmail.com